

My DSP, your secure personal Electronic Health Record

My DSP, for the benefit of your health,
at the service of your healthcare providers

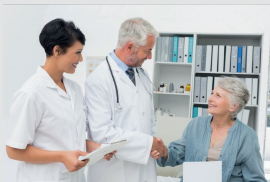
The Electronic Health Record (DSP)

Over a lifetime, various health-care providers are involved in your medical care.



In order to best advise you, assure optimal medical treatment and an efficient coordination thereof, they need to share and have access to your relevant health information.

Your electronic health record (DSP) helps realising this: it holds your key health information, which can be viewed securely online by your authorised healthcare providers.



My DSP, what is it ?

The DSP is your secure personal electronic health record, which is under your direct control and offered for free, as foreseen by law.

It contains your health information that is essential for optimal medical care, and that has been uploaded to that extent by your healthcare providers whom you have granted access to your DSP.

The DSP gives healthcare providers at all times a snapshot of your health history. This is of great help to their medical follow-up and care coordination. It also helps avoiding redundant and unnecessary medical treatment.

Thus, the DSP contributes to **an optimal and coordinated medical care**, at the benefit of your health.

The DSP offers you several benefits!

- it holds your important health information, in one central place online
- it facilitates the communication with and between the healthcare providers involved in your medical care

It allows you to become an **active partner in your healthcare**, since you control what information goes into your record, and who is allowed to access it.



Ma santé
au cœur de nos échanges



Any further questions ?



Please visit our website www.esante.lu. The "Patient area" holds various types of informative material such as folders, videos, frequently asked questions, and user guides.

Alternatively, you can contact our multilingual help desk :

- by phone : (+352) 27 12 50 18 33
- or by mail : helpdesk@esante.lu



The essentials of the
Dossier de Soins Partagé (DSP)
your **secure personal**
Electronic Health Record



DSP-ANGV4.0

AGENCE
eSanté
LUXEMBOURG

Agence nationale
des informations partagées
dans le domaine de la santé



LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG

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My DSP, your personal secure electronic health record: for the benefit of your health, at the service of the healthcare providers involved in your medical care

Your DSP :

- brings together your important health information that the health care providers consider essential for the proper coordination and continuity of your medical care
- does not replace existing medical health records held by your healthcare providers; they will continue to update these with the latest information and will only upload the relevant health information into your DSP
- will be supplied with health information over time once your DSP has been activated by you according to the instructions described in the DSP-activation letter you will receive from Agence eSanté

Agence eSanté, who has been tasked to make a DSP available to you :

- is liable for the security and data protection of the health information stored in your DSP
- sees to it that the required technical safeguards are in place so as to ensure the highest possible level of security and data protection
- works closely together with the National Commission for Data Protection and the healthcare professionals to make sure that your personal data and your rights as a patient are sufficiently protected



Online access to your DSP :

- is possible via our web portal www.esante.lu, by means of your personal secure access code which you will receive from Agence eSanté by mail
- is limited to yourself and the health care providers registered in Luxembourg who are involved in your treatment and whom you have granted access
- is logged, so that you can see at any time who has accessed your DSP, when and why (i.e. to view or upload data)
- can be assigned to a "DSP-assistant" i.e. a person you grant a right of access so as to help you manage your DSP

Your rights with regard to your DSP :

- you can view the health data stored in your DSP
- you decide who can access your DSP
- you can define the confidentiality level of certain data in your DSP
- you can add your own health information in your personal area of the DSP
- you can request your DSP to be closed – and re-opened – at any time

**Get involved in your healthcare,
and become an active partner of your healthcare team**